

## Full Plan Comparison

	PRO	METERED	UNLIMITED	SELECT
Unlimited internal calling	✓	✓	✓	✓
Metered outbound calling	✓	✓	—	—
Unlimited outbound calling	—	—	✓	✓
Industry-leading HD call quality <a href="#">?</a>	✓	✓	✓	✓
Native Windows, MacOS and Linux desktop apps	✓	✓	✓	✓
Native mobile apps for iOS and Android	✓	✓	✓	✓
Port existing numbers or purchase new ones (DID)	✓	✓	✓	✓
Toll free numbers	✓	✓	✓	✓

Phone extension number	✓	✓	✓	✓
Voicemail with transcription <a href="#">?</a>	✓	✓	✓	✓
Unlimited auto attendants/IVR	✓	✓	✓	✓
Dial by name directory	✓	✓	✓	✓
Automatic call distribution groups (ACD) with call queueing	✓	✓	✓	✓
Barge/Monitor/Whisper/Takeover	✓	✓	✓	✓
Holiday and business hours routing	✓	✓	✓	✓
3-Way ad hoc conference calls	✓	✓	✓	✓
Call recording <a href="#">?</a>	✓	✓	✓	✓
Configurable anonymous and specified call blocking	✓	✓	✓	✓
Emergency calling <a href="#">?</a>	✓	✓	✓	✓
Nomadic E911 addressing (US and Canada) - <a href="#">Download the Data Sheet</a> <a href="#">?</a>	✓	✓	✓	✓
Emergency response center <a href="#">?</a>	✓	✓	✓	✓
Shared line appearance/delegation	✓	✓	✓	✓
Call handoff between devices	✓	✓	✓	✓

## DEVICES SUPPORT

Plug-and-play VoIP phones [?](#)



Analog devices support (ATA, paging, etc.) [?](#)



Hot desking



## ZOOM MEETINGS

Elevate a call to a Zoom Meeting



Transfer a call to a Zoom Meeting or Zoom Room



## INTEGRATIONS

Salesforce [?](#)



Slack [?](#)



Contact center [?](#)



Microsoft [?](#)



Google [?](#)



## CENTRALIZED ADMINISTRATION

Single sign-on via SAML 2.0 <a href="#">?</a>	✓	✓	✓	✓
256-bit authentication / media encryption support	✓	✓	✓	✓
Enterprise APIs and security	✓	✓	✓	✓
Zero-touch provisioning of phones	✓	✓	✓	✓
Mix types of plans in an account	✓	✓	✓	✓
FEDRamp moderate compliance	✓	✓	✓	✓
Real time reporting and quality dashboards	✓	✓	✓	✓
Support for virtual desktop (VDI) environment <a href="#">?</a>	✓	✓	✓	✓
24 x 7 global customer care	✓	✓	✓	✓
Bring your own carrier support <a href="#">?</a>	✓	✓	✓	✓
Hybrid integration to legacy PBXs	✓	✓	✓	✓
SMS & MMS <a href="#">?</a>	—	✓	✓	—